

NOV. 3, 2026

Built for What's Next

We're making big moves. TelComm Credit Union is undergoing a full system upgrade designed to give members a faster, smarter, and more secure experience. This is a significant step forward and we're building it with you in mind.

Here's what's on the way:

- ✓ **Newer, More Reliable Technology**
Upgraded technology behind the scenes will provide a more reliable experience and better support the services and tools members use every day.
- ✓ **Enhanced Security**
New security tools will help provide greater protection when accessing and managing your accounts online or in the app.
- ✓ **Savings & Spending Goals**
Set savings and spending goals, track your progress and see where your money is going to make budgeting easier.
- ✓ **Streamlined Account Dashboard**
See your checking and savings accounts, loans, transaction history, credit score and more in one convenient place.
- ✓ **Card Controls**
Set savings and spending goals, track your progress and see where your money is going to make budgeting easier.
- ✓ **SavvyMoney Credit Score**
Access your credit score and full credit report at no cost. Plus, receive credit monitoring alerts, use a credit score simulator, explore personalized offers and access financial education.
- ✓ **Improved Mobile Tools**
Easily manage deposits, transfers and other everyday account needs from the TelComm Mobile App.
- ✓ **Real-Time Alerts**
Stay informed with alerts for account activity, transactions and other important updates.
- ✓ **Greenlight Parental Controls**
Greenlight tools will be available within the TelComm Mobile App, making it easier for parents to transfer money to their children, monitor spending and help them set savings goals.

Message from the CEO

For more than 85 years, TelComm Credit Union has grown alongside the members and communities we serve. Our upcoming System Upgrade is another important step forward for our credit union.

This upgrade will bring newer, more reliable technology and helpful tools designed to make managing your accounts easier. Throughout this process, we have kept our members at the center, focusing on improvements that will support how you manage your money today and plan for the future.

Thank you for your continued membership and for trusting TelComm Credit Union. We are proud to serve our community and are excited to take this next step together as we continue to build for what's next.

Jessica Shorney



Before the transition weekend,
Thursday, October 29 through Tuesday, November 3, please take a few minutes to do the following:

- ✓ **Review your contact information** and update anything that is out of date.
- ✓ **Schedule bill payments and transfers** before October 26 or after November 3.
- ✓ **Plan ahead for limited access.** TelComm will be closed **Saturday, October 31 and Monday, November 2**, with no mobile app access during the upgrade.
- ✓ During the System Upgrade, **you can continue to use your TelComm debit and credit cards and access ATMs.** When access to the new system becomes available Tuesday, you'll use your existing User ID to get started.



June 8, 1940

Springfield Telephone Employees Credit Union was founded. The founding members each deposited \$5, creating the first savings and loan fund with just \$40.

1979

Share Draft Accounts (checking) were introduced as a new service.

January 1982

Individual Retirement Accounts (IRAs) were introduced, as well as direct deposit or, "net pay."

1983

Joined the Mid-America Payment Exchange, allowing funds to flow electronically into members' accounts.

1987

A Missouri WATS line was installed to provide toll-free telephone service for members outside the local calling area. We began offering VISA Credit Cards.

1994

Kirby Kangaroo was launched, along with accounts and services for teens and older adults.

1996

Drive-thru facilities were expanded, CDs were introduced and a 24/7 ATM was added.

2001

The credit union underwent a name change, to TelComm Credit Union.

2014

Our mobile app was launched.

July 2018

Springfield Catholic Credit Union merged into TelComm Credit Union.

2024

We opened our Operations Center.